Idaho Regional Communications Centers

Ensuring patrol officers and public safety through careful handling and coordination of calls for assistance and service.

The process of screening and prioritizing calls for assistance and service, dispatching patrol and other emergency units, ensuring patrol officer safety, and coordinating a situation through its conclusion are the cornerstones of our Regional Communications Officer's daily dispatching duties.

There are currently two Idaho State Police Regional Communications Centers (RCCs):

RCC North

Coeur d'Alene – District 1
Lewiston – District 2
The center is located in the District 1 office
615 West Wilbur Ave.
Coeur d'Alene, ID 83815
208.209.8730 Emergency Number
208.209.8620 Business Number
208.209.8618 Fax
Coordinator – Melissa Stroh

RCC South

Meridian – District 3
Jerome – District 4
Pocatello – District 5
Idaho Falls – District 6
The center is located in the Statewide Communications Center at the ISP Meridian Headquarter Complex
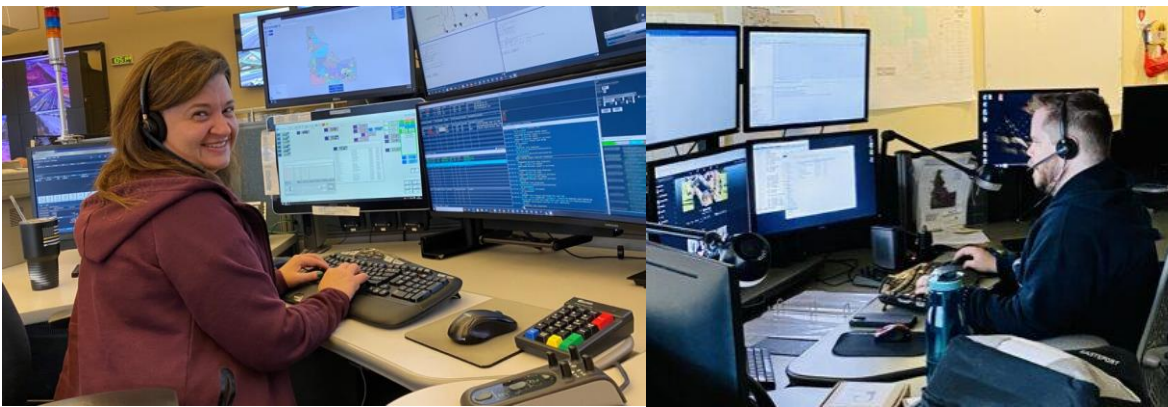700 S. Stratford Drive
Meridian, ID 83642
208.846.7500 Emergency Number
208.846.7550 Business Number
208.846.7520 Fax
Coordinator – Denise King

State COMM | Idaho Department of Health and Welfare

Emergency Medical Services (EMS)
Bureau of Emergency Medical Services and Preparedness

Emergency Medical Services (EMS) Providers	EMS Education	EMS Agencies
State COMM	EMS News & Resources	EMS Events
EMS Sustainability Task Force		

State COMM

Idaho State EMS Communications Center, more commonly known as StateComm, is a 24/7 emergency communications center in Meridian, Idaho. StateComm is a component of the Bureau of EMS and Preparedness in the Division of Public Health and provides emergency dispatch and communications for EMS, Idaho Department of Transportation, Idaho Department of Fish and Game, Hazardous Material incidents, Public Health emergencies, AMBER Alerts and many other situations and scenarios. Contact StateComm at 208-846-7610.

Capabilities —

- Radio/paging communication statewide, 41 EMS mountaintop bases
- Primary notification point for the National Alert Warning System (NAWAS)
- Primary activation point for the Idaho Emergency Alert System (EAS) to disseminate emergency alerts, or AMBER Alerts via radio and television
- Hazardous materials and weapons of mass destruction contact point
- Railroad incident response coordination
- Logging incident response coordination
- Status monitoring of hospital bed availability and diversions
- Status monitoring of state highway conditions and dispatch of the Idaho Transportation Department
- Coordination with multiple local, state, and federal agencies during emergency incidents
- Direct contact with 44 county sheriff's offices in Idaho and Idaho State Police
- Prehospital tissue referral coordination

Mission, vision, values —

Mission

- We provide high-quality and efficient communications support for the public, government agencies, and emergency responders through the coordination of resources contributing to the health and safety of Idaho residents and communities.

Vision

- Core competent professionals, delivering excellence in emergency communications.

Values

- We value communications, cooperation, accountability, trust, honesty, courage, and leadership.

Dispatch and notification services —

- Search and rescue teams
- Idaho Transportation Department
- Idaho Department of Environmental Quality
- EMS, ground and air
- Idaho Office of Emergency Management
- State public health
- Local public health districts
- State laboratory
- Regional response hazmat teams
- Critical incident stress management
- Idaho Department of Agriculture
- State aeronautics
- Environmental Protection Agency
- Idaho Incident Management and Assistance Teams (IMAST)

EMS role   —

StateComm is the primary EMS dispatch center for 16 rural communities throughout Idaho.

Communication specialists are certified emergency medical dispatchers (EMD) providing callers with pre-arrival medical instructions until EMS units arrive at the scene.

StateComm relays patient and scene information, deploys additional resources, and tracks EMS units when their primary dispatch is out of radio contact.

In the event of a mass casualty incident, StateComm will provide hospital bed status to the incident commander.

StateComm monitors all EMS and hospital radio traffic on EMS Frequency 1 and Frequency 2.

StateComm 40th anniversary tribute videos   —

[Happy Anniversary Idaho StateComm](#)
[Idaho StateComm: History](#)
[Idaho StateComm: "Bridging" the Gap](#)
[Idaho StateComm: Calm Voice in the Night](#)

Partner agencies   —

[Idaho PSAP Standards and Training Committee](#) ↗
[Idaho Transportation Department](#) ↗
[Idaho State Police](#) ↗
[Idaho Office of Emergency Management](#) ↗
[511 traveler services](#) ↗
[Priority dispatch](#) ↗
[Idaho Fish and Game](#) ↗
[Idaho Department of Environmental Quality](#) ↗

Radio interoperability   —

[FirstNet](#) ↗
[All things FirstNet](#) ↗
[District Interoperability Governance Board (DIGB) Information](#) ↗
[NENA](#) ↗
[APCO](#) ↗